



INTRODUCTION TO REGEN FACADES

Regen Facades has been contracted by Bellway Homes to undertake mandatory fire safety remediation work to communal fire doors and apartment front entrance doors at Blocks F1, F2, FS2 & FS3 at Oceans Estate, Stepney Green (Orkney Court, Graciosa Court, Flores Court, Hebrides Court, Bovet Court, Bootmakers Court, Hierro Court, Bissagos Court, Bioko Court, Vista Court, Ravenscroft Court, and Santiago Court).

Remediation works and their associated costs are being funded by Bellway Homes – so there is no cost to residents or leaseholders for life critical remediations.

A dedicated Resident Liaison Team (RLT) has been appointed to ensure you are kept informed throughout the remediation works and to answer any questions you have. The RLT aims to provide a timely response to all questions and will seek answers from the appropriate construction and stakeholder teams.

The RLT can be reached via email at rlo.oceansestate@regenfacades.co.uk

You can download a copy of the Frequently Asked Questions factsheet and the latest progress updates from our dedicated website www.oceansestate-remedials.co.uk

CONTACT INFORMATION

RL0 EMAIL ADDRESS

rlo.oceansestate@regenfacades.co.uk

RLT PHONE NUMBER

07719 908008

WEBSITE & FAQs

www.oceansestate-remedials.co.uk

ANTICIPATED PROGRAMME DATES

BUILDING NAME	INTERNAL START	INTERNAL FINISH
BLOCK F1	SPRING 2025	AUTUMN 2025
BLOCK F2	SPRING 2025	AUTUMN 2025
BLOCK FS2	SPRING 2025	AUTUMN 2025
BLOCK FS3	SPRING 2025	AUTUMN 2025

SEQUENCE OF WORKS (FIRE DOORS)

- Establish a compound location for welfare and storage.
- Book suitable appointments with residents / leaseholders to undertake the mandatory remediation works.
- Commence remediation work to communal fire doors and apartment front entrance doors (FEDs) as per the Fire Safety Assessment (FSA).
- Demobilisation from site.

YOUR APARTMENT FRONT DOOR

Maintenance works are required to your apartment front door and to the 'services letterboxes' entering your home. You will be contacted by the Resident Liaison Officer to schedule an appointment for these **mandatory works** nearer the time.

You will need to be available for a weekday from 9am to 5pm for the necessary works to take place. Maintenance work will be undertaken in the morning on the day and an operative will return in the afternoon to carry out any making good.

FREQUENTLY ASKED QUESTIONS

You can download a copy of the Frequently Asked Questions factsheet from our dedicated remediations website – this can be accessed via www.oceansestate-remedials.co.uk

Please reach out to your Resident Liaison team on the contact details shown overleaf, with any queries relating to the works, and we will seek answers from the relevant construction and stakeholder team members.

WORKING HOURS

Monday to Friday	08:00 to 17:00
Saturday	08:00 to 13:00
Sunday & Bank Holidays	No working.
Christmas	No working.